How to cancel reservations

1. Log into the customer portal.

2. Select the menu item "Manage reservations".

3. Select your booking and click on "cancel".

00073141		22-05-2020		02-04-2020 09:12		Additional information
Bus 1						
Travel date	**Terminal drop-off**	**Terminal pick-up**	**Status**	**Select**		
22-05-2020	09:00 - 09:20 Nonntal	15:00 - 15:20 Nonntal	Booked	✅ Selected		Details
					edit	cancel

4. Confirm the security query by clicking on "cancel".

5. Your order is canceled.

> Your order has been canceled successfully. The amount will be refunded electronically.

Important: The refund will be based on the payment method used at the time of booking.