How to get your tax refund





Sign up for your free Global Blue Card today With Tax Free Forms completed automatically, Tax Free Shopping has never been easier.



How to get your tax refund



At the store

Get a Global Blue Tax Free Form. If you do not have a Global Blue Card see "How to fill in your Tax Free Forms".



Make sure your Tax Free Form is filled in before arriving at the point of departure.

Remember no refund without:

- Completed
 Form
- Receipts attached
- Customs stamp



At the point of departure

Get a Customs stamp. Please allow time for the refund process.



Don't pack away your purchases in your check-in luggage. You will need to show them together with the receipts to the Customs Officer.



Go to Customs before or after check-in, see Refund Office list. Present your completed Tax Free Forms, receipts, passport, and purchased items to get a stamp.

If you're travelling within the EU, get the stamp on your Tax Free Form at the final point of departure from the EU.



Get your tax refund

Go to a Refund Office displaying the Global Blue logo.



Receive your refund paid to your credit card within five days or in cash.



In a rush? Mail your stamped and completed Tax Free Forms and receipts back to us in the envelope provided and get your refund paid to your credit card within three weeks.